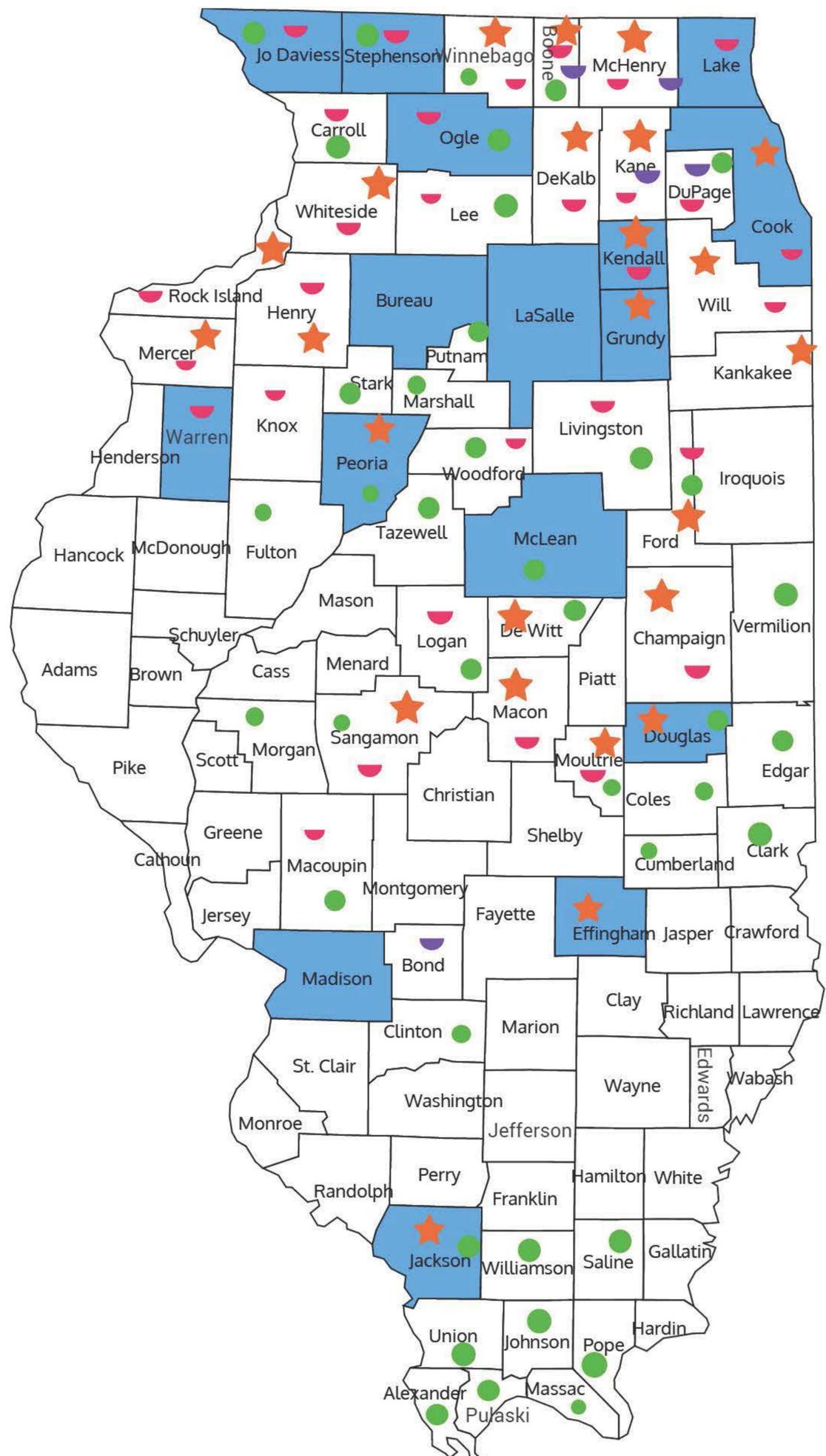




# Administrative Office of Illinois Courts Language Assistance Services by County

The map below shows the various ways counties in Illinois are working to make circuit courts more "user-friendly" to limited English proficient litigants. **Multilingual signage** (●) makes court users aware that interpreters are available to help if they need language assistance. **Translated forms** (★) or resources can inform LEP litigants of their rights and can help them navigate the court system more efficiently if they are self-represented. **Language Line** (☺) is a telephonic interpreting service that can help courts communicate with LEP individuals for simple communications at \$0.98/minute. **I Speak cards** (☾) can help courts determine which language an LEP person speaks so court staff know which type of interpreter to hire if need be. Courts with **"Language Day"** (■) have regularly scheduled court dates on a specific day of the week or month devoted to cases that require interpreters. This allows courts to use interpreter resources more efficiently, especially in areas of the state where there is a limited need for interpreters or a limited need for a specific language.



Key	
★	Translated Forms/Documents
●	Multilingual Signage
☺	Language Line
☾	I Speak Cards
■	Language Day